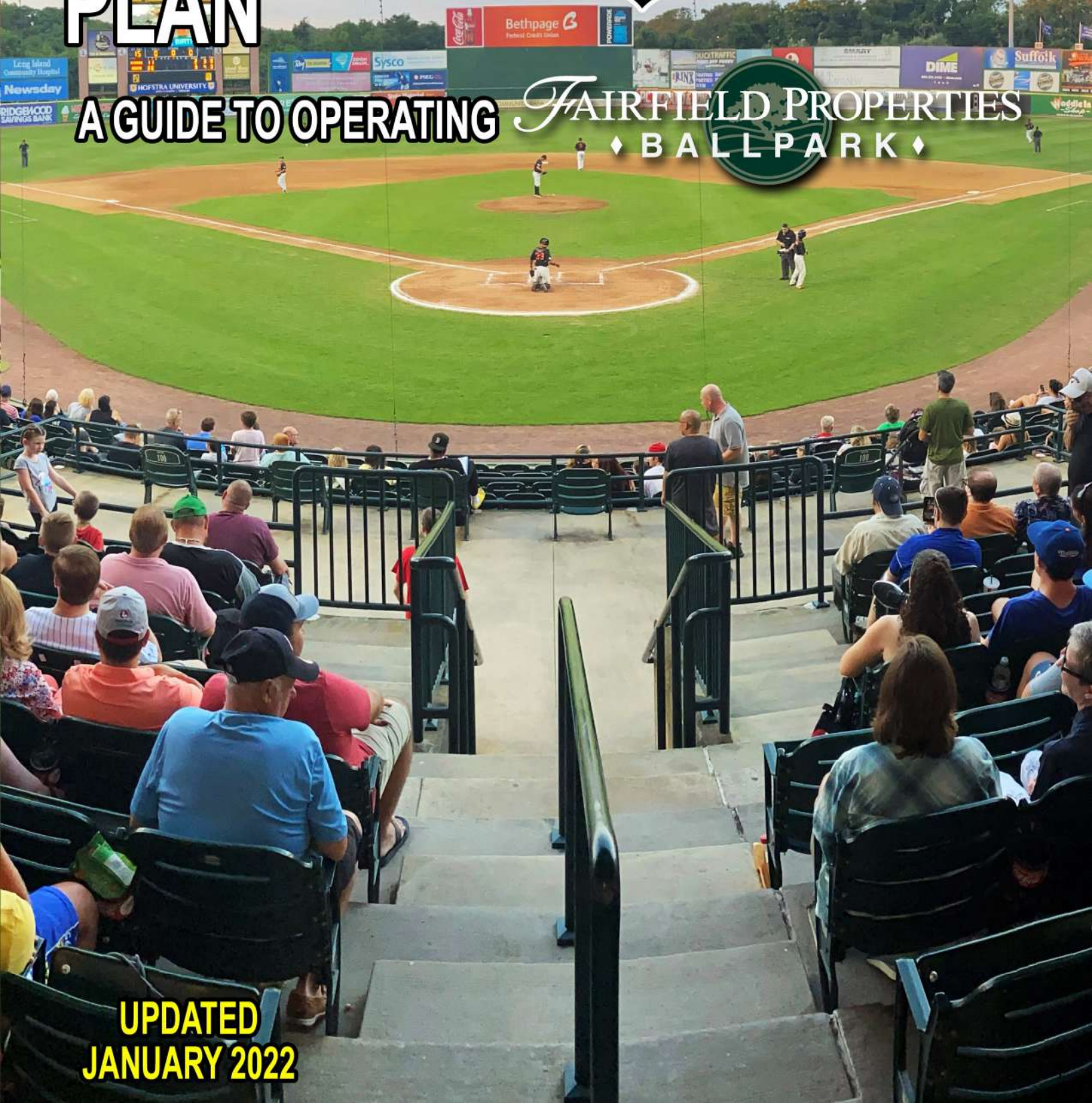


# COVID-19 READINESS PLAN



**A GUIDE TO OPERATING**

*FAIRFIELD PROPERTIES*  
◆ BALLPARK ◆



**UPDATED  
JANUARY 2022**



## LONG ISLAND DUCKS COVID-19 READINESS PLAN - INTRODUCTION

Enclosed is the COVID-19 Ballpark Readiness Plan for the Long Island Ducks Professional Baseball Club. The Ducks are members of the Atlantic League of Professional Baseball, a “Professional Partner League” of Major League Baseball (“MLB”), and play their home games at Suffolk County’s Fairfield Properties Ballpark. The property is a small, outdoor, open air recreational facility, analogous to a public beach or park, where Long Islanders come to spend quality time together with their families and friends. It is not to be confused with a large facility – it is minor league in capacity to start with. The enclosed plan is not a theory on how we think we can operate the park safely and successfully. We know it works -- our ownership group put an identical plan in place during the 2021 season of Ducks baseball. Through permissions granted by New York State and the Suffolk County Department of Health, the Ducks operated a full 2021 season with zero positive results for players and zero reported incidents of issues with fan safety. The hope of the Ducks is that the same results are experienced for Long Island’s hometown team in 2022. We feel our plan is nimble and flexible so we can pivot where necessary to offer the safest, most highly responsible place for Long Islanders to enjoy themselves this spring and summer, while helping keep the economic engines of our business going.

Thank you for your consideration and Go Ducks!

Frank Boulton  
Founder/CEO

Michael Pfaff  
President/GM



## A. GENERAL STATEMENT

The Long Island Ducks, in an effort to proactively invest and keep our community safe when attending functions, events, and games at Fairfield Properties Ballpark, have created and outlined steps and initiatives to prepare and mitigate the coronavirus threat to staff, players, fans and guests.

The club will continue to follow the guidance of national, state, and local agencies, as well as the directives of the Atlantic League, to advance the below policies and to determine when guidelines may evolve. The input of local and regional medical and health partners have played a significant role in informing the below policies and best practices and will continue to do so. This is a living document that, while providing a framework, is not intended to be rigidly prescriptive.

## B. PAYMENT METHODS - "NO CONTACT, NO RISK"

- a. To limit the use and passing of currency, and on a best efforts basis to limit direct contact between employees and guests, the team may operate cashless facilities, including in the areas of food/beverage, ticketing, and merchandise.
- b. The team has invested in a new mobile app ordering system which allows fans to purchase food and beverage from their seat and be notified when their order is ready to be picked up at a concession stand.



## C. BALLPARK CLEANLINESS / ENHANCED CLEANING PRACTICES

- a. Increased regularity of enhanced washdowns and cleanings.
- b. To disinfect the areas of the ballpark where shared surfaces are prevalent, the Ducks will invest in Silver Defender adhesives and apply them to all shared surfaces (door knobs/handles, push bars, elevator panel/buttons, etc.). Silver Defender adhesive films kill 99.9% of all germs and bacteria for 90 days when applied to surfaces (product information at <https://www.silverdefender.com>). Ballpark will be outfitted with decals to inform guests that surfaces covered by Silver Defender are 99.9% germ free.
- c. Silver Defender is a proud part of New York State's "We Kept America Building" Program and is also installed at Long Island MacArthur Airport.
- d. Addition of public- and employee-facing hand-sanitizing stations around the ballpark.
- e. All cleaning crew and staff will be provided sufficient PPE by the club at all times.

## D. STAFFING POLICIES

- a. On field, the Atlantic League and its member clubs have formed a "COVID-19 Task Force" that have put in place the standard for team operations, including testing for players as necessary, quarantine protocols for COVID-positive players and standard contact tracing protocols in each market. Our partners at Northwell Health are able to provide testing to all players throughout the course of the year.
- b. All unvaccinated fan-facing staff members will be required to wear masks, as necessitated by current CDC and New York State guidelines in place.
- c. Staff will be instructed to make the following changes to fan-facing interactions:
  - i. Remove handshaking and physical contact with guests and other employees.
  - ii. Hand-washing prior to the start of each shift and at time of change of gloves will be required.
- d. New training will be instituted to educate staff on new guidelines and procedures.





## **E. CLUBHOUSE POLICIES**

- a. The club will work with Clubhouse staff and Atlantic League (when applicable) to implement increased cleanliness standards in the home and visiting clubhouses, including:
  - i. Additional restrictions on clubhouse access – including no access for any non-essential personnel.
  - ii. Elimination of use of shared utensils and buffet-style food service in clubhouse meals.
  - iii. Limitations (and potential elimination) on the use of commonly “spit” items, including seeds, gum, and peanuts.
- b. Team has partnered with Northwell Health to establish regularly scheduled testing protocol in accordance with governmental, healthcare and league guidelines for all uniformed personnel (players, coaches, trainers, etc.).

## **F. BALLPARK ENTRY / EXIT**

- a. Social distancing signage, announcements and awareness campaigns upon entering ballpark to promote safe enjoyment of the game for all.
- b. Club will work with ballpark security and local law enforcement to encourage proper distancing upon entry to the ballpark, including walkways and sidewalks leading to ballpark entrances.
- c. Stanchions and/or spacing markers have been purchased to promote proper distancing between customers waiting on lines and in areas of anticipated foot traffic.
- d. Additional gates (when applicable) will be utilized to create more spread amongst customers entering the ballpark.
- e. New security protocols to eliminate current bag searches (no bags allowed policy), preventing security employees from being within 6 feet of customers.

## **G. TICKET PURCHASE / SERVICING**

- a. Three of five ticket windows will be closed (2/5 in operation) to ensure proper distancing between patrons at the Box Office on event days.
- b. Look to limit tickets printed, with goal of no tickets printed and handed to a customer on-site. Goal is for box office personnel to assist customer and email ticket to customers for print at home option. In all events, no tickets will be exchanged or handled person-to-person.
- c. Stanchions and/or spacing markers will promote proper distancing between customers waiting on lines.
- d. Season ticket and group/hospitality customers will have the option of contactless ticket distribution; all subsequent exchanges or additional ticket requests will be conducted electronically.



## H. FAN EXPERIENCE

### a. Kids Zone

- i. The club will operate traditional kids zone attractions/inflatables in accordance with all restrictions.
- ii. Other attractions that allow for proper distancing will be subject to heightened standards, including thorough disinfecting between users and proper distancing while waiting on line.

### b. Concourse Flow

- i. Concourses can be separated to create defined traffic flow (e.g. each side of the concourse is one-way-only traffic) and to keep proper distancing.
- ii. Stanchions and/or spacing markers will promote proper distancing between customers waiting in lines on the main concourse.
- iii. During rain or other situations requiring customers to find cover, the club may expand access to covered areas to ensure proper distancing.

### c. Restrooms

- i. The Ducks and Suffolk County have installed touchless enhancements, including motion-sensor flush valves, sinks and hand dryers in all ballpark bathrooms, to provide attendees a touchless experience.
- ii. Restrooms will be sanitized on a daily basis with disinfectant along all surfaces and an enzyme solution will be applied to all surfaces at the conclusion of each homestand.
- iii. Doors may be propped open to encourage touchless entry/exit and promote “open air” ventilation.
- vi. Additional hand sanitizers will be placed at each bathroom exit point.
- v. Foot traffic may be one way with spacing markers provided to maintain distance between customers while they utilize facilities.

### d. Team Store

- i. The Ducks will hire a doorman to allow customers into the store to structure safe customer flow.
- ii. Stanchions and/or spacing markers can promote proper distancing between customers waiting on line and walking through the store.
- iii. Customers will not be permitted to come in contact or try on items they do not purchase.

### e. Mascots

- i. Mascots will be present during games, and will be subject to heightened cleaning standards.
- ii. Mascots will not give high fives, hugs, or take close-quarters photos with customers.
- iii. Instead, mascots will take photos using proper distances via photo booth with counter top to separate from customers and will perform at a distance from customers during games.



#### f. Promotions/On-Field Activities

- i. Autograph sessions with players may be limited or eliminated to comply with any restrictions.
- ii. As per league rule, players will be discouraged from throwing baseballs into seating areas.
- iii. All between-inning promotions can abide by any proper distancing guidelines, which may include the elimination of games that require contestants to directly contact one another.
- iv. On-field activities such as Ceremonial First Pitches (proper distancing and protective equipment), National Anthem (sneeze guard on microphone stand), and Kids Run the Bases (limited number of participants) may be conducted with heightened restrictions.
- v. In lieu of many traditional on-field promotions, shift focus to executing entertainment using video board and other technologies.

#### g. Emergency Medical Services

- i. Work closely with community medical partners, Bay Shore Brightwaters Rescue Ambulance, to have stringent protocols in place for medical services at all ballpark events.

## I. ADDITIONAL FOOD AND BEVERAGE POLICIES

#### a. The following new protocols will be put into place:

- i. All front-facing employees will be required to wear masks and gloves.
- ii. Additional cleaning employees will be hired specifically to disinfect surfaces before, during, and after events.
- iii. No self-serve buffets in the ballpark. Instead, employees may serve each individual customer.

## J. COMMUNICATION/MESSAGING

- a. Signage promoting social distancing, COVID-19 awareness, hand washing, placed in areas with high visibility to fans, employees, and team personnel.
- b. Other awareness and instructional signage may be placed throughout the ballpark.
- c. Regular videoboard and PA announcements will promote proper cleanliness, distancing, and health practices for customers.
- d. The Ducks may create social media & e-blast awareness campaigns on best practices for fans and guests visiting Fairfield Properties Ballpark.

